

Please rate your experience ...



Delegate name.....Organisation.....

Contact email.....Contact no.....

Would you recommend Knowledge Resources to your colleagues? Please mark with an 'x'

10	9	8	7	6	5	4	3	2	1	0

How many Knowledge Resources events have you attended? Please mark with an 'x'

1 st one	2	3	4	5	More...

HOW WOULD YOU RATE THE FOLLOWING? Please make an 'x' against the appropriate score
(if you scored unsatisfactory please tell us why)

ADMINISTRATION	Unsatisfact- ory	Acceptable	Good	Excellent
▪ our customer care department ? were they friendly and helpful				
▪ did you receive your confirmation and invoice within 24hours?				
▪ the friendliness of the hostesses at the event?				
Comments...				

VENUE				
▪ the catering provided by the hotel?				
▪ your experience of the venue?				
Comments...				

CONTENT AND VALUE				
▪ the learning material?				
▪ value for money?				
▪ your objectives of this event?				
▪ your development and growth?				
Comments...				

SPEAKER

	Unsatisfactory	Acceptable	Good	Excellent
▪ the knowledge of the facilitator?				
▪ the facilitator's ability to explain the content?				
▪ practical examples given?				
▪ achievement of learning objectives?				
Comments...				

MARKETING How did you hear about this event?

Your company?	Direct Manager	Training department	Colleague	
Knowledge Resources?	Brochure received by post	Email	www.kr.co.za	KR Bookshop
Additional marketing/advertising?	The Star Workplace	Joburg.co.za	Marketex	FM
Other...				

OVERALL COMMENTS what is your overall experience of this event?

Thank you for taking the time in filling this in, we value your comments, and use of this information to continuously improve and grow our service to you!

This feedback assists us with what **YOU**, our client wants!
